

OVERVIEW AND SCRUTINY PERFORMANCE PANEL SUPPLEMENTARY INFORMATION

Following the meeting of the Overview and Scrutiny Performance Panel on 16th December, an update has been prepared based on questions raised during the session:

1. How is the employment rate measured?

The employment rate is sourced from the Annual Population Survey, which is conducted by the Office for National Statistics (ONS). It captures the number of economically active people who are in employment. Economically active is defined as those aged 16 to 64, who are available / eligible for employment. It does not include those who are studying, the long-term sick, or those in early retirement. More information on the definition used by the ONS is available [here](#).

The data on the employment rate can be accessed via the Nomis website [here](#):

2. Where can the employment data be accessed?

The employment data is sourced from Nomis, which is a labour market statistics service provided by the ONS. The data for Chorley is available on the authority's Labour Market Profile. This can be accessed [here](#).

3. What is the definition for SFS08 - % of supplier payments by electronic means?

The indicator captures the number of payments made for commercial goods and services through electronic methods. Electronic methods include payments made through credit card payments, direct debits, CHAPS transfer, and BACS transfer. This is in contrast to payments made through traditional methods, such as cheque or cash.

The indicator captures the payment method and does not capture the time it takes for payments to be processed.

4. Why is SFS 07 – Supplier Payment within 30 days (IN MONTH) performing below target and outside of threshold (expanded explanation)?

The performance can be explained by the significant increase in the number of supplier payments being made, which has consequently impacted the speed at which invoices are processed. In September 2021, there were 1075 invoices processed, which is an 72% increase from the 624 processed in September 2020.

This increase in volume can be accounted for by both the adoption of leisure services in-house and the pandemic. Since April 2021, the Finance service has been processing invoices for Leisure Service, which has increased the number of invoices being processed by the team. Additionally, Finance have been processing Covid grants as a priority. This work has reduced the resources readily available to process invoices.

To address the issue, capacity will be reviewed to identify where resources are needed in order to ensure payments are processed speedily.

5. How many people are accessing the free wifi?

A request has been submitted the IT Service. A further update will be provided with the figures.

How far people exploring the Website? Check Out Chorley. A request has been made to obtain the google analytics and will be provided as soon as possible.

6. Why was SLE 04 – The % of 16-17 year olds who are not in education, employment, or training not reported in the Q2 Performance Report?

The indicator is sourced from Lancashire County Council. This was not reported in Quarter Two as all local authorities had been granted an extension to the submission of data to the Department for Education (DfE) owing to the 'September Guarantee' which is what the DfE use to measure the Raising Participation Age.

The Council has a third-party data protocol in place with Lancashire County Council as part of our performance framework and data quality procedures. The collection of the data is governed by the DfE's own framework and collected directly by Lancashire County Council. A copy of the protocol is attached.

7. Can SLE 04 be broken down to lower levels i.e. ward level?

No. The percentage of 16 to 17 years olds who are not in education, employment, or training is not provided at lower levels and is only publish by LCC at the local authority level. The data provided is at a high level, providing just three figures of Known, not Known and combined. We do not get as a matter of routine any further individual data beyond this.

Further enquiries will be made with LCC as to whether they can provide a lower breakdown of the figures.

8. Partnership Summit

A report is due to be considered by the Partnership's executive board on 18th January 2022, after which time we will be able to share the final outcomes with the panel.

Background papers are available which were shared with delegates and are attached as supplementary documents to this update.

9. When is Whittle Surgery scheduled to complete?

The new surgery is scheduled to complete in quarter four 2021/22. The completion date will be confirmed in January 2022.

10. Planning figures

The Planning Services Manager will provide a verbal update to the panel on how the performance is determined. For the background to that update, the following information as requested is provided and split down into the three quarters reported within the current year.

Quarter 1 2021

Application type	% determined in time or agreed longer period	% determined in time without EOT	Number of applications	Notes
MAJORS	44% (5no.)	11% (1no.)	9	4 Applications on Safeguarded Sites 2 determined beyond EOT and 2 non determination appeals
MINORS	96%(45no.)	51% (24no.)	47	1 determined out of time no EOT 1 determined beyond EOT
OTHERS	100% (147no.)	65% (96no.)	147	
TOTAL			203	

Quarter 2 2021

Application type	% determined in time or agreed longer period	% determined in time without EOT	Number of applications	Notes
MAJORS	100% (6no.)	0%	6	
MINORS	100% (96no.)	33% (20no.)	61	
OTHERS	100% (163no.)	37% (60no.)	163	
TOTAL			230	

Quarter 3 2021

Application type	% determined in time or agreed longer period	% determined in time without EOT	Number of applications	Notes
MAJORS	100% (4no.)	0%	4	
MINORS	100% (63no.)	37% (23no.)	63	
OTHERS	100% (140no.)	55% (78no.)	141	1 determined out of time no EOT
TOTAL			208	

NOTE: Applications that are the subject of an appeal against non-determination are not included in the data as they will be subject to an external decision.